Emergency Solutions & Emergency Impact by ConfigureTek for COVID-19 Crisis Management

ConfigureTek
Strong Foundations, Amazing Outcomes

OVERVIEW OF SOLUTIONS

COVID-19 has changed the way businesses operate. Workforce availability will fluctuate in real-time and impact the steady-state. To help with this issue, ServiceNow and Configuretek provide free store applications that will help with managing this unplanned global pandemic. These applications manage crisis notification, self-reporting, exposure management, government emergency response, and business impact for the affected workforce.

servicenow EMERGENCY SOLUTIONS

1. Emergency Outreach: Stay connected with employees via email or mobile push notifications. Share important information regarding emergency and safety measures, and ask employees to report their status and location.

2. Emergency Self Report: Enable your employees to report their health status. Functions such as HR can also be alerted.

3. Emergency Exposure Management: Identify employees who may have been exposed to an infectious disease by analyzing an impacted employee's meetings and travels.

4. Emergency Response Operations: The application helps of emergency response and prepareness at the state and local government level.

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Elite

EMERGENCY IMPACT BY ConfigureTek

Emergency Impact by ConfigureTek focuses on identifying operational Cis that are effected by affected employees. Additionally, the application provides the following capabilities.

- Leverage Health Status information to identify the immediate service-aware business impact of workforce disruptions
- Manage abandoned CIs and automate remediation of gaps in operational coverage
- Identify how COVID-19 is financially impacting your organization
- Triage business risk created by COVID-19
- Understand abandoned vulnerable items and provide remediation path
- Leverage operational impact information to impact risk calculations.

Email sales@configuretek.com for next steps