

COVID-19

Crisis Management

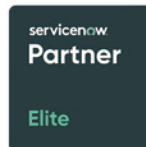
by ConfigureTek

OVERVIEW

COVID-19 has changed the way businesses operate. Workforce availability will fluctuate in real-time and impact the steady-state. To help with this issue, ServiceNow and ConfigureTek provide free store applications that will help with managing this unplanned global pandemic. These applications manage crisis notification, self-reporting, exposure management, government emergency response, and business impact for the affected workforce.

servicenow EMERGENCY SOLUTIONS

- 1. Emergency Outreach:** Stay connected with employees via email or mobile push notifications. Share important information regarding emergency and safety measures, and ask employees to report their status and location.
- 2. Emergency Self Report:** Enable your employees to report their health status. Functions such as HR can also be alerted.
- 3. Emergency Exposure Management:** Identify employees who may have been exposed to an infectious disease by analyzing an impacted employee's meetings and travels.
- 4. Emergency Response Operations:** The application helps emergency response and preparedness at the state and local government level.



EMERGENCY IMPACT BY ConfigureTek

Emergency Impact builds on ServiceNow's emergency suite of applications by providing actionable business impact and automated mitigation across all ServiceNow modules.

- 1. Identify** business apps and supporting infrastructure affected by impacted employees.
- 2. Prevent future outages** and minimize disruptions by understanding COVID-19 impact across the platform and enable mitigation actions
- 3. Uncover and correlate abandoned or unmanaged vulnerable items** to avoid added security risk and provide remediation path.
- 4. Enable Reporting** on COVID-19's high-level financial impact.
- 5. Triage and report** on Business Application risk created by COVID-19.

Email sales@configuretek.com for next steps