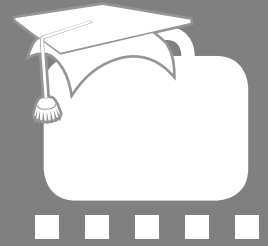


HP IT Asset Manager Essentials Course



Quick-Start Solutions • Lasting Results

Overview

This course is designed to provide Asset Manager administrators with an understanding of the fundamental concepts, day-to-day operation and tactical skills involved in administering the HP Asset Manager environment, including basic user interface and data management, user access management and database customization and maintenance. The main focus of this course is to provide real-world, hands-on experience, at an operational-level for those individuals charged with administering an installation of HP Asset Manager with multiple users. This course will include the detailed lab exercises and examples for working within the Asset Manager windows client and supporting administration tool(s).

Objectives

- Understand the concept of IT Asset Management
- Understand the function, architecture and system-level components of HP Asset Manager
- Learn how to access, query, customize the user interface of HP Asset Manager windows client
- Learn how to configure and customize HP Asset Manager via the application designer and automated process manager tool(s) to meet functional and/or business-level requirements

Requirements

- There is no minimum mandatory requirement but familiarity with SQL programming and relational databases is desirable
- General knowledge of IT operations, technology tools & products

Intended Audience

- *Asset Manager Administrators*
- *ITAM Project Managers*
- *Application Developers*

Materials

LIST OF ITEMS NEEDED FOR COURSE, IF ANY

- *Projector and access to conference room/class room*
- *Individual work stations for each student*
- *Internet Connectivity and VPN access*