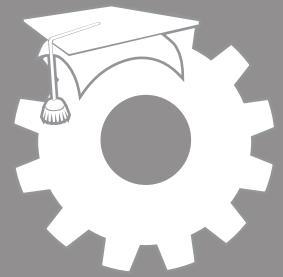


Configuration Manager Course



Quick-Start Solutions • Lasting Results

Overview

This course is designed to provide students with an understanding of the fundamental concepts of the HP Configuration Manager application. The main focus of this course is on the operational-level process activities and supporting methods and approaches to executing these processes in a practical, hands-on learning environment. This course will provide the detailed lessons on all of Configuration Manager modules such as an in-depth overview of the whole application and how to administer the software. By fully understanding the Configuration Manager modules and concepts you can therefore make informed decisions on security and compliance for the infrastructure. The discussions and scenario-based exercises reinforce skills to optimize business outcomes through efficient use of the HP Configuration Manager application.

Objectives

- Become familiar with Configuration Manager's User Interface
- Get in-depth knowledge of Configuration Manager's capabilities
- Understand and learn how to configure baseline and topology policies
- Learn how to create standards for various configuration types
- Understand how Configuration Manager can interact with other HP Operations Suite products
- Learn how Configuration Manager can help maintain compliance requirements
- Acquire information on how to administer and Maintain Configuration

Requirements

- There is no minimum mandatory requirement but 2 to 4 years professional experience working in IT Service Management is highly desirable
- Familiarity with the ITIL Foundations subject area and the Change Management System in particular
- General knowledge of IT operations, familiarity with business services, and Change management

Duration

- 3 days

Intended Audience

- *Configuration Management Process Owner*
- *Change Management Process Owner*
- *Security Analysts*
- *Network Administrators*
- *Internal IT Auditors*
- *IT Compliance Analysts*
- *Application Owners*
- *Device Configuration Owners*

Materials

LIST OF ITEMS NEEDED FOR COURSE, IF ANY

- *Projector and access to conference room/class room*
- *Individual work stations for each student*
- *Internet Connectivity and VPN access*