

ENTERPRISE MONITORING

visibility into your IT infrastructure

IT Operations Monitoring Suite



- Centralized and consolidated IT monitoring system
- Identify both performance and availability issues
- Proactive alerting and notifications
- Real time visibility into service health

Automatic Event Correlation & Remediation



- Identify root causes quickly
- A single pane of glass for comprehensive sets of events
- Optimize operator workflow with run book automation and automatic remediation
- Automatic prioritization of events

Business Process Monitoring



- Synthetic monitoring solution that simulates business transactions
- Consistent, predictable performance and availability measurements
- Proactively detect performance issues before the end user is affected

SLM Adapter for BSM/SCOM/Tivoli



- Define realistic, quantifiable service-level objectives
- Track performance on a real-time basis
- Align monitoring with business priorities and expectations
- Isolation and resolution of performance issues

Data Model Workshop



- 2-week workshop geared towards identifying monitoring tools to be integrated into BSM
- General data model outline that includes which infrastructure elements, attributes and monitored metrics to be pulled into BSM
- Discussion and proposals around how this information could be presented within BSM
- High-level blueprint and data model findings



Solutions are based on HP Software

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